Sharpen

Sharpen's EHR integration eliminates stress in your healthcare contact center.

Sharpen integrates to your EHR, creating a single patient communication platform, so you can leverage the technology you already own.

Bridge the gap between the contact center and your electronic medical records and put the power of automation to work for you.

Experience the power of:

Self-Service Scheduling & Billing

Proactive Communications

Agent Automation

Intelligent Routing

Primary Care Self-Service

40% deflection rates

Save your agents time by self-servicing new primary care appointments, frequently asked questions, and rescheduling appointments.

Agent Automation

Save 90 seconds on every call

Give your agents a full view of the patient: Referrals, no show rates, and demographics with an EHR screen pop.

Self-Service Reminders

10% reduction in no show rates

Eliminate unnecessary calls by utilizing self-service reminders through voice, text, and chat.